

GENERAL TERMS AND CONDITIONS

Kitesurf Sweden AB - ORG 559375-2263

HOLDS F-TAX

WIND GUARANTEE

All courses consist of theory and practice. The theoretical parts can be conducted even without wind, but the practical parts on the water require some wind strength. If you have booked a two-day course (Full Send) or more, one of the lessons (2.5 hours) is intended for theory and can be conducted even without wind. If there is not enough wind for practical parts during your kite course, you have these sessions credited and are welcome to come back to complete these parts within two years at no extra cost. The same applies if the course cannot be completed before the season ends; alternatively, you can use the remaining credit as a discount when booking a kite trip with us.

BOOKING

Booking is done through our website. Fill in all details on the form. Prepayment applies to booked courses. Registration for all our courses is binding once a booking confirmation has been sent to the participant. You are guaranteed a spot in the course once we have received your payment.

LIABILITY

All our instructors are trained by IKO, KSA, BKSA, or equivalent, and have knowledge in CPR. Our responsibility as a kite school is to ensure that you have adequate equipment and knowledge to not harm yourself or others in your surroundings. Participation in the course is at your own risk, and any self-inflicted injury to persons or property shall be covered by your home insurance.

RESCHEDULING

If you wish to reschedule to a new date with less than 7 days until the course start, we charge an administration fee of 300 SEK.

CANCELLATION

Since we operate on a "first come, first served" basis, it is important that if you have registered for a course, you inform us in good time if you are unable to participate so that someone else has the opportunity to take your place. For cancellations, we apply the standard rules of the education industry, which are as follows:

- A 300 SEK administrative fee is charged for all cancellations.
- If cancellation occurs less than 2 weeks before the course start, 50% of the course fee will be refunded.
- If cancellation occurs less than 7 days before the course start, the full course fee will be charged.

DATA HANDLING GENERAL DATA PROTECTION REGULATION (GDPR)

Kitesurf Sweden AB is responsible for processing your personal data in accordance with

the new General Data Protection Regulation (GDPR). The purpose of GDPR is to protect personal privacy so that it is not violated during the processing of personal data. An important part of this protection is to inform the individual concerned about and provide insight into the processing being carried out. Upon request, you have the right to information about what personal data about you is being processed, the right to have your data deleted, and the right to correct inaccurate personal data.

WHAT DATA DO WE STORE?

We store the information you provide in the registration form and checkout on the website, including details such as:

- Height
- Weight
- Age
- First name & last name
- Personal identification number
- Address
- Phone number
- Email address

PURPOSE AND HANDLING

Kitesurf Sweden AB collects personal data, among other things, to communicate and fulfill our commitments to our customers and users according to concluded agreements and to improve the quality of our websites, services, and products. We store the information in a customer database to provide you as a customer with customer benefits together with partners. Customer benefits can be communicated, for example, through postal mailings, via email, and/or SMS. We never disclose contact information except when a third party performs services on behalf of Kitesurf Sweden AB (e.g., printing company or email provider). However, these companies are not allowed to further distribute the information or use it for any other purpose. Kitesurf Sweden AB is not responsible for missed emails due to incorrectly provided contact information or other technical problems with the recipient.

STORAGE

Your personal data is stored digitally for 20 years. You can contact us at any time during that period at info@kitesurfsweden.se to have your information deleted or changed. If you are not satisfied with the handling, you have the right to complain to the Swedish Data Protection Authority, which is the supervisory authority regarding GDPR.